

#### **TOPIC 4. TCI ENVIORNMENT FOR ENTREPRENEURS**

The course is developed under Erasmus+ Program Key Action 2: Cooperation for innovation and the exchange of good practices Knowledge Alliance

#### ICT IN TEXTILE AND CLOTHING HIGHER EDUCATION AND BUSINESS

Project Nr. 612248-EPP-1-2019-1-BG-EPPKA2-KA

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#### **AGENDA**

- Entrepreneurial Goals and Objectives. Goal Setting
- **Blue Ocean Strategy**
- Opportunities and Threats of the TCI Environment
- **Market Research and Analysis**
- Porter's Five Forces of Competitive Position Analysis
- **Value Proposition Canvas**







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#### Learning goals and objectives

In this topic the staff trainees will learn how to set goals and objectives for their business and to use different entrepreneurial strategies. They should learn how to use specific instruments and tools to analyze the market and challenge their competitors. The staff trainees will learn how to put in practice the value proposition model.

#### Short summary of content

Entrepreneurial goals and objectives defined. Innovative goals and Blue Ocean Strategy. Opportunities and threats of the TCI. Market analysis. Porter's Five Forces of Competitive Position Analysis. The Value Proposition Canvas.

#### **Expected results**

Staff trainees will set SMART goals for their business, taking into account the opportunities and threats from the external environment and on this basis to create an innovation that add value for the customers. Using different entrepreneurial tools, they can easily identify customers' problems and find business opportunities to meet the customers' needs.







#### Innovative goals



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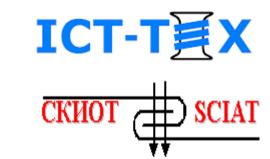




#### Innovative goals

- 1. To promote an understanding of fashion and textile design in relation to the needs of fashion, contractual furnishings, home textiles, and B2B textile products.
- 2. To provide hands-on experience using a set of complex technologies found in industry today to build prototypical solutions to solve current needs.
- 3. To provide business experience in responding to fashion and textile market opportunities with creative and innovative products that integrate textile materials, design fundamentals, business fundamentals, sourcing, data mining of market information, and new developments in material science and engineering.





#### Innovative goals

- 4. To create an internal entrepreneurial environment that approximates the actual conditions in industry by building studios and workshops containing state-of-the-art systems, resources, technologies, and a community of creativity and innovation.
- 5. To develop strong multi-functional teamwork and communication skills using visual and verbal presentation assignments and interfaces with practitioners in the design community and the textile industry.





# Global trends affecting the production of textile and apparel



- Reduction of water and energy consumption in the manufacturing process.
- Using sustainable raw materials for new outfit.
- Using of waste and recyclable materials in the production of fabrics.
- Implementing a corporate social responsibility towards the employees and the local communities.
- Reducing the use of chemicals, including dyes and coatings, and reducing of CO2 emissions.
- Preventing health risks for textile workers and consumers.
- Animal welfare (procurement of wool or down).
- Develop products according Aging society.



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#### Innovative sustainable goals





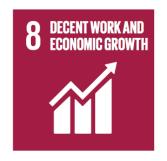
























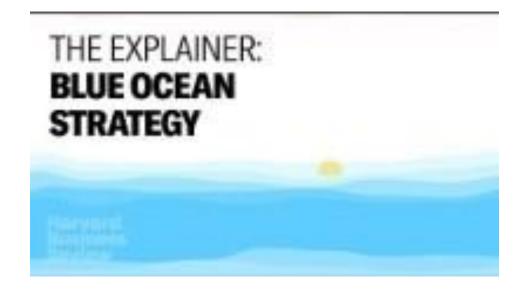


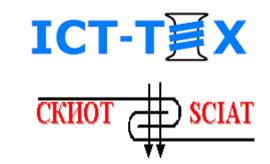






#### Blue Ocean Strategy

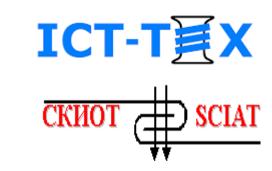




Red Ocean Strategy	Blue Ocean Strategy
Compete in existing market space	Create uncontested market space
Beat the competition	Make the competition irrelevant
Exploit existing demand	Create and capture new demand
Make the value-cost trade-off	Break the value-cost trade-off
Align the whole system of a firm's activities with its strategic choice of differentiation or low cost	Align the whole system of a firm's activities in pursuit of differentiation and low cost



#### **Assignment 1**



Give examples for some of the current TCI environmental trends:

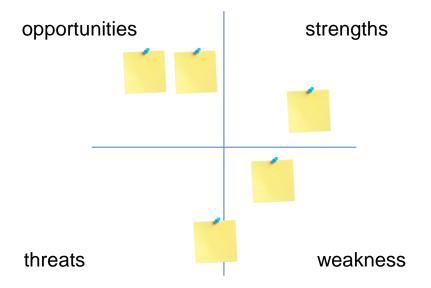
- The introduction of a better alternative for an impersonal apparel product, incl. fast fashion development and apparel and fabrics personalization.
- Gender/Generation features of textile and clothing, incl. Generation X, Generation Y, Generation Z.
- New laws for clean environment production of fabrics.
- Growing digitalization of the economy and apparel online shopping.
- Attention to sustainability and circular economy.
- Use of artificial intelligence.
- Importance of social media and influencers for the apparel design.



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#### **Assignment 2**

Find out some of the TCI environmental trends in the Zara example: <u>Process</u> <u>Innovation – Zara – 7innovation</u>. Place the given trends onto the dashboard.



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#### Market research and analysis

Market research is the process of determining the viability of a new service or product through research conducted directly with potential customers. Market research allows a company to discover the target market and get opinions and other feedback from consumers about their interest in the product or service. Investopedia









#### Research the T&C industry



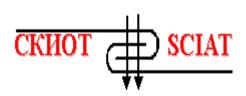
You will need to know what others in T&C industry are doing, even if they are not your direct competitors.

- Trade Associations and your local Chamber of Commerce as information sources.
- Use Internet to find reports and analysis of your industry. This will help you
  see if experts are predicting a downward or upward trend, any new laws and
  regulations that you have to conform to and ascertain the general feelings
  toward the T&C industry.

You should never stop learning about your customers, competition, or industry; they are constantly changing.



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#### Define your customer

You need to know who your target customers are. Know your customers' preferences, where they shop, what they like, what they do not like. You have to create a target customer profile.

The customer profiling has to be completely unique, based on your mission, values, and your business goals. These documents should be alive and change along the way, together with your business.





#### Define your customer profiling in segments

#### Demographical:

Gender; Age; Marital Status; Education; Job; Income;

Religion; Country; Living environment.

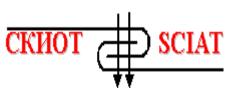
#### Psychological:

Life style; Interests; Values; Style; Vacation and free time; Shopping behavior and motive; Online or offline shopping preferences; Goals and aspirations.

#### Customer info:

What social networks do they prefer?; Where do they consume their news?; What challenges do they face?; What are their problems?; How do they decide to spend their money?; What would make your customers recommend your brand to their friends?; Best ways to reach your customer.











# Assignment 4. Determine your target market and define CKNOT your customer



Think about who your potential customers are and make a list defining their demographics, including age, education level, geographic location, and income level. You need to know what potential customers want, what price they are willing to pay, how they decide what to buy, and where they buy it. A common mistake with new business owners is assuming that if the business owner would buy the product, everyone else will as well.

Use customer reviews on Amazon.com and take a look at the customer reviews posted about businesses or products similar to your idea.





## Define your niche in a three trillion dollar fashion industry CKMOT

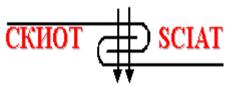


A **niche market** is a small subset of the market for a specific demographic, product type, a particular price point, and a certain quality. A place where there is high demand and low supply. For startups to enter the market, they need to place themselves in a relatively small niche.



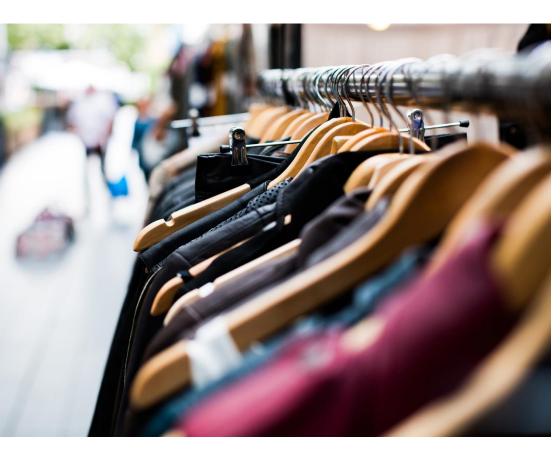






#### Get to now your competition

- Who are your competitors?
- What price ranges are there?
- What quality do your competitors offer at what price?
- Do you know the collections, the colors, the materials, the marketing, the stories, and the pitches of the competitors?
- What do you offer that is unique?
- With what your business will be better or different?
- Is your competition only local or global?





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#### Porter's five forces of competitive analysis

#### RIVALRY AMONG EXISTING COMPETITORS:

- Number of competitors
- Diversity of competitors
- Industry concentration
- Industry growth
- Quality differences
- Brand loyalty
- Barriers to exit
- Switching costs

#### **BARGAINING POWER OF SUPPLIERS**

#### BARGAINING POWER OF SUPPLIERS:

- Number and size of suppliers
- Uniqueness of each supplier's product
- Focal company's ability to substitute

#### THREAT OF SUBSTITUTE PRODUCTS:

- Number of substitute products available
- Buyer propensity to substitute
- Relative price performance of substitute
- Perceived level of product differentiation
- Switching costs

#### THREAT OF NEW **ENTRANTS**



RIVALRY **AMONG EXISTING** COMPETITORS



#### THREAT OF NEW ENTRANTS:

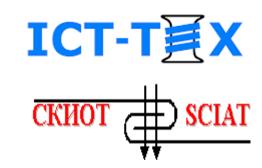
- Barriers to entry
- Economies of scale
- Brand loyalty
- Capital requirements
- Cumulative experience
- Government policies
- Access to distribution channels
- Switching costs

#### **BARGAINING POWER OF BUYERS**

#### BARGAINING POWER OF BUYERS:

- Number of customers
- Size of each customer order
- Differences between competitors
- Price sensitivity
- Buyer's ability to substitute
- Buyer's information availability
- Switching costs





#### What problems can you solve?

Most of the successful apparel brands in the market, solve some sort of a problem for their target customer. What needs does your target customer have and how are you going to solve his problems?

#### Testing of your T&C business idea and products

When you test your idea, you will have lots of valuable information to tweak your product offering. You will also know how to talk your customer's language, making it easier for you to connect, attract and keep your customers. Be aware of how small your niche is. If there are not that many customers that want your products, you will have a hard time to grow your business.

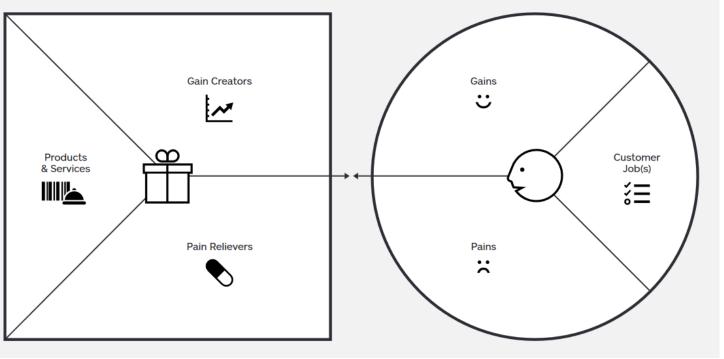


#### Value Proposition Canvas









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Having in mind your T&C business idea answer these questions:

- What segment do you want to start in? Menswear, bridalwear, sportswear, streetwear, childrenswear, etc.?
- What gender should it be for? Men's, women's, kids, unisex?
- Do you want to sell online, retail, a mix?
- What is your geography?
- Where is your customer?
- What price segment will your products be in?
- What quality do you want to have? (this is often related to the product price).







#### Questions for discussion and tasks

- Give an example for a long-term business goal.
- Give an example for a short-term business goal.
- What is the difference between the red and the blue ocean in the Blue Ocean Strategy?
- What challenges can you anticipate starting your own business?
- In the segment area that you have defined, what are the problems that you are going to solve for your customers? How are you going to do this through your products?
- Define a niche for your product. Evaluate your product offering and the receiving in your market. Adjust your offer to serve your niche better.
- Visit a trade fair for your type of products. Imagine your product being exhibited next to all other brands and products in this fair. How would you get noticed? What would set you apart?

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