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QMS/EMS Implementation and Control

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ICT IN TEXTILE AND CLOTHING HIGHER EDUCATION AND BUSINESS

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TRAINING COURSE

INDUSTRIAL ENGINEERING, QUALITY CONTROL AND MANAGEMENT

Course: QMS/EMS Implementation and Control

Partner: P4 – University of Zagreb Faculty of Textile Technology

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Lecture plan:

Auditing management system according to standard ISO 19011:2018

Audit definition

- **systematic, independent and documented** process for obtaining **objective evidence** and evaluating it objectively to determine the extent to which the **audit criteria** are fulfilled.



Audit criteria

- set of **requirements** used as a reference against which **objective evidence** is compared.

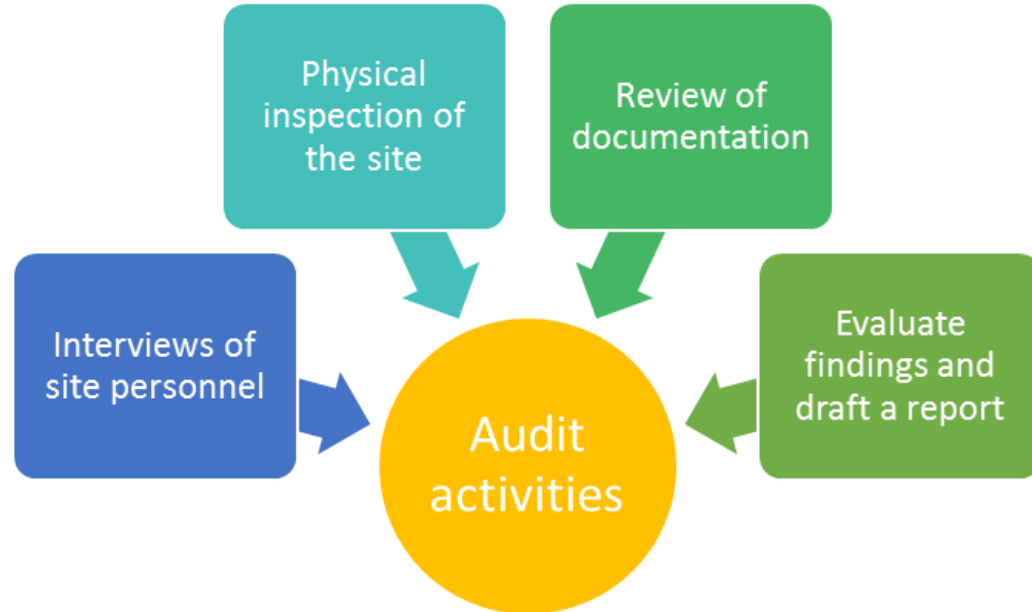


Objective evidence

- data supporting the existence or verity of something.



Lecture plan:



A review of documentation is necessary to:

- Determine the conformity of the system with the audit criteria
- Gather information to support the audit activities

ISO 19011 audit activities



Possible Corrective/Preventive or Improvement Actions

For each non-compliance, there should be:

- A description of the non-compliance or observation
- Assigned risk rating of the non-compliance
- Timeframe for completion of actions for each non-compliance identified

Lecture plan:

Diferences between internal and external auditor

Internal auditor

1. It is independent in relation to the activities that are the subject of the audit (but not in relation to the organization)
2. Has an advisory role within the organization for the purpose of improving QMS
3. It can be implemented in the course of business

external auditor

1. It is independent of the organization being audited and its activities
2. No advisory role within the organization (general notes only)
3. Audit activities are always planned well in time



Lecture plan:

Kinds of audit

Audit of process

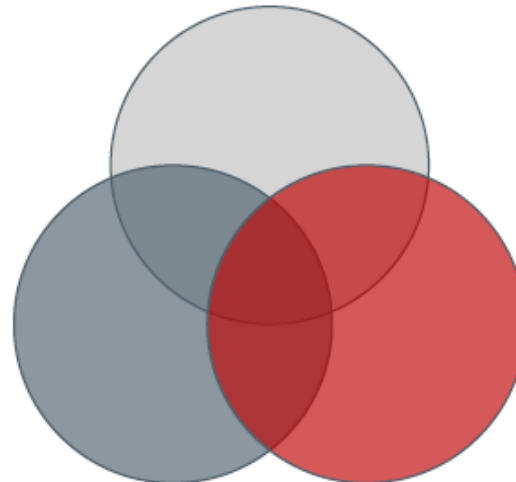
Focus on stability and
measuring the process
(efficiency of process)

Audit of System

Focus on standard
request and regulatives

Audit of products

Focus on the control of
finished products, raw
materials, process
control, competences
of person, measuring
device



CONTACTS

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ICT-TEX

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